Important Information about Aperio CS2 ScanScope Brightfield Slide Scanning Service

Below are requirements and suggestions for you to utilize this service:

- As we upgraded the eSlideManager to the latest version, you will also need upgrade the image viewing software, ImageScope, to latest version (version 12.4.6.5003 or newer). Otherwise, there will be some difficulties when opening images from the new server.
- 2. To upgrade your personal PC, please uninstall the old version, download the latest software through the <u>Leica official website</u>, and install it on your personal PC. You will be asked to register before downloading the software.
- 3. If you need upgrade the ImageScope software on your lab PC, please download the software from link above to your PC desktop in advance, and then submit a service request to Jeff IS&T solution center under REQUEST SOMETHING\OTHER\ Other Request:

In the "Describe what you need" area, tell Jeff IS&T that you need to uninstall the old version of ImageScope software on your PC (Include the PCS# on the Jeff IS&T service tag attached to the PC) and install the latest version (version 12.4.6.5003). Mention that the software was downloaded and saved on the desktop.

- 1. Your Aperio eSlideManager account login information and service request procedure will remain the same as before, but the server address to access your digital images is changed to https://thongfs01.tjh.tju.edu (please add this page to your favorites)
- 2. Please contact us if you have any questions regarding this service.
- 3. If you are new to the Aperio ScanScope System and would like to utilize this service, please contact us to register in our system and initialize a training session for the software.