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Authorship and Acknowledgements:

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Pass-through Services:

To ensure that all clients are aware of the most up-to-date information, pass-through services (running somebody else's samples in a collaboration) are not permitted without full disclosure and approval of the CRIB. Any and all collaborators must receive full disclosure of our offerings and prices and must receive a copy of our basic reports included with our profiling analysis directly.

Sample Preparation:

If a client wishes to perform his or her own sample preparation, we must receive a full copy of the protocol used. We recommend pre-approval of the protocol. The CRIB centrifuges all samples prior to injection to the mass spectrometer. If particulates are present, a nominal charge will be applied to each sample to cover the time required for transfer of samples to fresh tubes.

Internal Standards:

To ensure that the instrumentation performed properly, the CRIB uses deuterated internal standards to monitor quality control. If a client does not wish to use internal standards, the CRIB will not guarantee the results of the analysis and will not re-run the samples (see below).

Quality control guarantee:

The CRIB endeavors to provide the utmost highest quality of analytical services. In the case of a gross technical failure, the CRIB will re-run the samples (if sufficient material is remaining) up to two times at no charge to the client. In the case of special matrices (tissues etc.), the CRIB will only re-run samples up to one time at no additional charge. For clients opting out of internal standards, the CRIB will not guarantee results and cannot offer to re-run samples due to lack of sufficient information for troubleshooting.

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